

GENERAL BOOKING TERMS & CONDITIONS – ALPS RENTAL

1. Purpose

These general terms and conditions define the booking and rental procedures for apartments and chalets offered on the website alps-rental.com.

2. Rates

The rates shown on our website are inclusive of all taxes (VAT), except for the tourist tax, which remains payable by the tenant and will be specified at the time of booking.

The prices indicated are given for reference only and correspond to the “starting from” rate, calculated on the basis of a one-week rental, unless otherwise stated.

Unless specifically indicated, the following services are included in the rate:

- End-of-stay cleaning
- Provision and change of household linen (sheets, towels)

The final rate, including all selected services, will be communicated and confirmed in the booking contract.

3. Booking and Payment

The booking is considered firm only after:

- Written acceptance of the offer by the client
- Signing of the booking contract
- Payment of a deposit, the amount of which will be specified in the contract
- Settlement of the remaining balance within the deadlines indicated in the contract

4. Cancellation

All cancellations must be notified in writing. The cancellation terms and applicable fees are specified in the booking contract.

5. Accommodation Capacity

The number of people occupying the property may not exceed the maximum capacity stated in the property description.

6. Tourist Tax

The tourist tax is collected on behalf of the municipality and is not included in the displayed rate. Its amount varies depending on the property classification and the applicable regulations.

7. Responsibilities

The tenant agrees to respect the rented property and return it in good condition at the end of the stay. Any damage may result in additional charges.